

Lunch & Learn

These are great ways to combine informal training or skill development and a meal with your colleagues. They are also excellent for creating a culture of learning at your firm.

Ideas

Here are a few suggestions to consider to receive maximum benefit from lunch & learn events.

- 1. **Be transparent**. Make sure every attendee knows and understands what the session is about, and the intended outcome.
- 2. **Make it entertaining.** Keep the event fun while learning at the same time. Although it should be structured, it shouldn't feel like an ultra-formal session.
- 3. Know who your target audience is. Is this event for client-facing advisors and support staff only? Or is it for everyone in the firm?
- 4. Location, location, Lunch and learns don't always have to take place in the office break or conference room. Many moderately priced restaurants offer private rooms for events just like this.
- 5. Set up a cadence for learning events. Make them a regular occurrence. Having regularly scheduled lunch and learns will help build your culture of learning.
- 6. Promote! Calendar invitations are the most effective way to get the word out about your lunch & learn. Also, instant messaging is an excellent complement to calendar invites.
- 7. Remote employees. Teammates working from home shouldn't feel left out. Include them.
- 8. Record the event. If at all possible, record the lunch & learn and make it available.

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