

Worst Customers

Here are some types of customers that can be challenging for small businesses:

1. **Bargain hunters:** These are customers who are always looking for the lowest price possible and may try to haggle or negotiate with small business owners.
2. **Chronic complainers:** These customers are never satisfied, no matter how much effort a small business puts in to meet their demands. They may frequently complain and demand refunds or compensation.
3. **Late payers:** Customers who do not pay their bills on time can cause cash flow problems for small businesses, which can be especially damaging for those with limited financial resources.
4. **Abusive customers:** Some customers may resort to verbal or even physical abuse when things do not go their way. This type of behavior can be harmful and may create a hostile work environment for small business owners and their employees.
5. **Scammers:** Small businesses may fall victim to customers who try to scam them out of money or goods by using false identities, stolen credit cards, or fraudulent refund claims.

Dealing with these types of customers can be difficult, but small businesses can try to mitigate the impact by setting clear policies, communicating expectations clearly, and documenting any interactions with challenging customers.

It is also important for small businesses to prioritize their own well-being and to know when to draw the line if a customer's behavior becomes too disruptive or abusive.

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